



Lean Healthcare Deployment and Sustainability

Mark L. Dean

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Best Practices for Achieving the Full Benefits of Lean in Healthcare

Lean Healthcare Deployment and Sustainability reveals how to successfully implement Lean methodologies in a hospital, physician practice, long-term care facility, or other healthcare setting. This strategic guide provides an organizational infrastructure and systematic approach for transforming a healthcare system into a Lean enterprise and lays out a detailed roadmap that describes the processes and tools required for implementation.

The book introduces the concept of Healing Pathways, which are defined as value streams through which patients flow. This innovation enhances Lean implementation in healthcare by providing explicit recognition and improvement of the patient experience. Case studies and examples demonstrate practical applications of the concepts presented. Proven methods for sustaining Lean gains are also included. The prescriptive information in this comprehensive resource will enable you and your team to work together to achieve Lean enterprise goals and improve patient care, patient satisfaction, productivity, operational performance, and physician and team member satisfaction.

Learn how to:

- Make the business case for Lean in healthcare
- Engage the senior leadership team
- Prepare for the Lean transformation process
- Plan and conduct a Lean transformation summit
- Ensure enterprise transformation results
- Standardize best practices
- Ensure Healing Pathway transformation results
- Implement Just Do It actions, Rapid Improvement Events, and Projects
- Use Lean to execute strategic and emerging operational objectives

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